

MAINTENANCE GUIDE

Thank you and Congratulations on your purchase of Freenotes Harmony Park outdoor musical instruments! It is important for you to know how to take care of your investment, so you can enjoy the beauty and sounds for these instruments for years to come!

Although our products are highly durable, and very little maintenance, it is very importantly to follow the below routine steps. Following these guidelines will help your investment by extending the life of the products, manage potential risk, and empower community pride with a great looking music park! You will find our recommendations for maintenance below:

INSTALLATION

A bad installation can derail any great product. During the installation process, please make note of safety warnings and follow installation instructions closely. Installation instructions include a specification sheet which list every part used in the product and can make the requesting of replacement parts more seamless. Please note our installation instructions include instructions for all mounting types, please follow directions for your installation method.

FREQUENCY

Equipment should be checked for wear, loose hardware, and vandalism at least every 6 months. Depending on the installation location of the equipment (i.e., high-use areas) it may need to be inspected more frequently. Damaged caused by wear or vandalism can be major factors in injury causing situations. If a part is broken or worn, it should be replaced immediately.

FINISHES & MATERIALS

All equipment should be free of rust and should be repaired whenever necessary to deter further rusting and damage. Replace any material that shows excessive weathering or failure immediately.

MAINTENANCE FOR INSTRUMENTS WITH RECYCLED PLASTIC UPRIGHTS

Recycled wood product should be inspected for splitting, splinters or stain fading. Check installation of posts at foundation level to confirm stability.

MAINTENANCE FOR INSTRUMENTS WITH POWDER COATED STEEL UPRIGHTS

Powder Coated Steel should be inspected for scratches. Touch up pain should be requested for easy repair from Customer Service. Check installation of posts at foundation level to confirm stability.

MAINTENANCE FOR INSTRUMENTS CABLE LACING

Cable lacing should last for many years but please check around the instrument for fraying of cables or cut cables. This includes mallets, check that mallets are attached and in working condition.

HARDWARE

Proper maintenance of equipment requires regular tightening of all bolts, nuts, and set screws.

FREENOTES MAINTENANCE GUIDE

HARMONY PARK™

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MODIFICATIONS

Adaptions or modifications to the product in the field could create safety concerns and can void the warranty. If the product is damaged, please contact Customer Service for assistance

CLEANING

Products can be wiped down with a mild cleaner like Simple Green or just soap and water. Graffiti can typically be removed by using a cleaner such as Betterbilt Chemicals Graffiti Remove Wipes.

Freenotes Harmony Park instruments are covered under a limited warranty, instruments are covered for the life of the product as defined in our warranty document and covers the product under normal use with proper maintenance at the original installation location. Freenotes Harmony Park can replace items under warranty terms, if outside our standard warranty charges may apply. Please contact our customer service for any additional information:

Freenotes Harmony Park Customer Service
833-262-1569